

January 15, 2016

Gale Garriott
Executive Director
FTA Executive Committee

RE: Nomination of Doreen Warren for The Harley T. Duncan Award

The Idaho State Tax Commission is nominating Doreen Warren for The Harley T. Duncan Award for Leadership and Service in State Tax Administration. Her work on national issues on behalf of all FTA state members is evidence of great leadership that has benefitted all tax agencies.

Doreen Warren's work on the national tax scene has a long history. Through this period she has retained strong views on not only "what is good for my agency?" but on "what is best for all states to help us accomplish our common mission?" She consistently puts herself forward to do what is best for the states' tax administration goals.

FTA Motor Fuel Tax Section

Doreen was active in the FTA Motor Fuel Tax Section beginning in the 1990s. She was a member of the Motor Fuel Tax Uniformity Committee from 2002-2005, and served as the State Co-Chair of its Electronic Commerce Subcommittee. She was one of the two people selected nationally to help perfect the ExStars data distribution project during that time.

In particular, her work as a member of the four-person Motor Fuel XML Redesign Team was a very worthwhile accomplishment. The group spent about 2 1/2 years together (through teleconferences and webinars) while building a completely new Motor Fuel Electronic XML-based tax reporting uniform schema set based on existing Modernized e-File (MeF) components. A considerable number of Motor Fuel-unique e-file types/structures and new reporting techniques were created in this process. These standards continue today as those used by states with a motor fuel electronic reporting program.

Tax Information Group for EDI Requirements Standardization (TIGERS)

In 2007 Doreen represented Idaho in the national organization TIGERS, a joint standardization effort among government and industry.

MeF 1040 Executive Council

From 2009 to the present, Doreen continues to serve on this working group.

FTA-IRS Tactical Advisory Group Chair

From 2010-2012, Doreen was chosen to serve as the State Co-Chair of the FTA-IRS Tactical Advisory Group (after earlier service as a member). This highly-successful group was created in 2003 as a way to coordinate issues that affected multiple states and the IRS in our joint electronic tax administration work with the IRS. Under her leadership, the work was ultimately expanded to encompass general IRS-State liaison work, including compliance matters where appropriate.

The tactical and other issues addressed and resolved during her tenure as State Co-Chair include:

- Assisting the IRS in its study of advanced e-file methodologies
- Examining return preparer certification options
- IRS's movement to mask or redact SSNs on IRS-issued documents
- Joint IRS-state e-file marketing efforts
- Joint disaster preparedness communications
- State reverse file match capabilities and state participation in that IRS program
- The IRS's imposition of rolling out income tax e-file return filing preparer mandates, which had a great impact on the states' ability to employ the joint IRS-State e-filing channel.

Through it all, Doreen provided a steady hand and maintained a keen focus on this important and critical work.

FTA-NACTP Fraud Working Group State Co-Chair

In mid-2014, FTA determined that the states needed to engage the electronic filing industry on significant and pervasive instances of tax refund fraud, especially in the online filing market.

At FTA's invitation, Doreen has served as the State Co-Chair of the FTA-NACTP Fraud Working Group since November 2014, scheduling meetings, organizing its work, and seeding its proposals with new ideas and original insights.

She has been the key contributor to the development of new "Trusted Customer" measures designed to provide both tax agencies and electronic return originators greater confidence in the identity of a taxpayer when filing an online electronic return. The key tenets of these measures were adopted as a part of the recently adopted National Security Summit solutions set (see below).

National Security Summit on e-Filing Fraud

The historic National Security Summit effort--involving the states, IRS, and tax e-filing industry providers-- was launched in March 2015. Designed to combat fraud and enhance the security of e-filing, it includes seven workgroups and is the focus of strong collaboration among the three e-filing market participants.

Doreen was selected by FTA as the State Co-Lead for the Information Sharing workgroup. She has led the development of new reporting methods for industry to report fraud patterns to government and for government to report back to industry on the effectiveness of the data provided. Doreen also led the introduction of new communication and data sharing avenues useful to all parties.

In addition to her Information Sharing workgroup duties, at FTA's request, Doreen is also serving as overall coordinator of all state tax agency participation in the seven workgroups involved in the National Security Summit effort. She thinks, strategizes, makes things happen, engages skilled volunteers, and has a clear following on this project.

We are proud to nominate Doreen Warren for such a prestigious award. Her work and leadership with the states, IRS, and multiple industries over many years is well deserving of FTA recognition.

Sincerely,

Idaho State Tax Commissioners



Ken A. Roberts
Chairman



Tom Katsilometes
Commissioner



Richard W. Jackson
Commissioner



Elliot S. Werk
Commissioner

re/vjd

Enclosure

By e-mail

Doreen Warren - Short Biography

Positions held at the Idaho State Tax Commission:

- Division Administrator, Revenue Operation (August 2008 to Present)
- Acting Tax Automated Systems Manager (March 2008 - August 2008)
- Tax Automated Systems Specialist (October 1996 – March 2008)
- Taxpayer Service Representative (November 1993 – October 1996)
- Tax Enforcement Technician (July 1990 – November 1993)

Awards

National Chair's Award

FTA Motor Fuel Tax Section

Electronic Commerce Subcommittee and the Motor Fuel Tax Section Uniformity Committee
October 2004

Certificate of Excellence

FTA Motor Fuel Tax Section

Electronic Commerce

Subcommittee Co-Chair

10/2/2004

Certificate of Excellence

FTA Motor Fuel Tax Section

Electronic Commerce

Subcommittee Co-Chair

9/24/2005

Certificate of Achievement

FTA Electronic Commerce Subcommittee

10/7/2006

Education

Earned M.B.A., Boise State University, 2006