

Federation of Tax Administrators

News

Release

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for immediate release

**NORTH CAROLINA
WINS HONORABLE MENTION
FOR COMPLIANCE PROGRAM**

(Washington, D. C., April 12, 2013) The Federation of Tax Administrators announced today that judges have named the North Carolina Department of Revenue as an Honorable Mention winner in the 2013 FTA Awards for Outstanding Compliance Program.

The Washington State Department of Revenue won first place for its voluntary compliance app technology.

Judges do not ordinarily honor a program outside of the winning submission, but they made an exception in this case because they wanted to draw attention to North Carolina's entry, saying other state tax agencies could learn from the North Carolina approach.

North Carolina's entry was for its complete automation of its collections activities. Judges noted that an automated activity is not unusual, but that North Carolina is rare in its determination and ability to eliminate costly and inefficient manual processes, noting that "they are even automating their return mail. Other states are just doing parts of this." They noted that full-scale automation "sets them up for the long run."

Presentation of the awards will take place during the FTA Annual Meeting, June 9-11 in Albuquerque, N.M. The winners have also been invited to make a presentation on the program during the annual meeting.

The entries were judged by an independent panel consisting of Linda Tanton, retired deputy comptroller in Maryland; Harley Duncan, Managing Director for Washington National Tax, KPMG; and Bill Remington, Associate Director in the Office of Technical Assistance for the U.S. Treasury Department.

The Federation of Tax Administrators is a nonprofit organization composed of taxation and revenue departments of the fifty states, District of Columbia and New York City. Its mission is to improve the standards and methods of tax administration.

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