

2nd Annual Remittance Processing in the Government Sector

*A conference jointly sponsored by the
Federation of Tax Administrators (FTA) and
The Association for Work Process Improvement (TAWPI)*



September 30 - October 2, 2001
St. Louis Marriott

CONFERENCE OVERVIEW

This two-day conference is designed for professionals involved in remittance processing for federal, state, local, county and municipal government agencies.

The conference agenda will include a mix of general and concurrent breakout sessions on topics of interest to remittance processing managers, information technology personnel and operations staff within tax bureaus, revenue departments and utility companies. The presentations will explore various payment/remittance processing approaches and the unique challenges faced by government entities. Speakers will address issues such as mail operations, bar coding technology, payment/remittance processing, exception processing, outsourcing strategies, integrating hardware and software, working with vendors, transitioning from paper to electronic, operations management, types of imaging applications and e-commerce strategies.

If you are an end user professional in the field of payment/remittance processing working within the government sector you should attend this conference. Hear from your peers about how they are applying specific systems and procedures within their own operation and learn about best practices in remittance processing.

HOTEL ACCOMMODATIONS

*Marriott Saint Louis Pavilion Downtown
One S. Broadway, St. Louis, MO 63102*

The Marriott Saint Louis Pavilion Downtown is offering conference attendees a discounted rate of \$90 single or double occupancy. Call Marriott reservations at 800-228-9290 or 402-548-3560 and request the "TAWPI" rate. You will be responsible for "no show" charges. Space and rates are limited; call before September 7, 2001.

TRAVEL INFORMATION

Call United Airlines at 800-521-4041 in the US and Canada and reference Meeting ID code 557HH to book your reservation and take advantage of conference discounts.

PRELIMINARY SCHEDULE

Sunday, September 30th

3:00 - 6:00pm Registration
6:00 - 7:30pm Welcoming Reception/Vendor Demos

Monday, October 1st

8:00 - 9:00am Continental Breakfast/Vendor Demos
9:00 - 3:00pm Education Sessions
12:00 - 1:30pm Networking Lunch
3:00 - 5:00pm Reception/Vendor Demos

Tuesday, October 2nd

8:30 - 9:00am Continental Breakfast
9:00 - 12:00pm Education Sessions

Cancellations must be made in writing. Cancellations postmarked on or before September 15 are subject to a 25% service charge. No refunds after September 15, 2001.



CONFERENCE REGISTRATION FORM

2ND ANNUAL REMITTANCE PROCESSING IN THE GOVERNMENT SECTOR

St. Louis Marriott; September 30 - October 2, 2001

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FIRST MI LAST

TITLE TAWPI MEMBER #

COMPANY

ADDRESS

CITY STATE ZIP/POSTAL CODE

COUNTRY EMAIL

PHONE FAX

Registration Fees:

- \$350 TAWPI/FTA Members and/or Government employees
- \$450 non-members or industry representatives

Total amount enclosed \$ _____

Include full payment in US dollars drawn off a US bank.

- Check enclosed
- MasterCard
- VISA
- AMEX
- Discover

CARD# EXP. DATE

CARDHOLDER NAME

CARDHOLDER SIGNATURE

Register online: www.tawpi.org. Questions: call 1-800-99-TAWPI.

Send this form with payment to:
TAWPI, 185 Devonshire Street, Suite 770, Boston, MA 02110
or fax with credit card payment to: (617) 521-8675