

PA ELECTRONIC FILING PROGRAMS



Meggan Swisher, Research
Analyst

Bureau of Individual Taxes

The site for
all electronic services

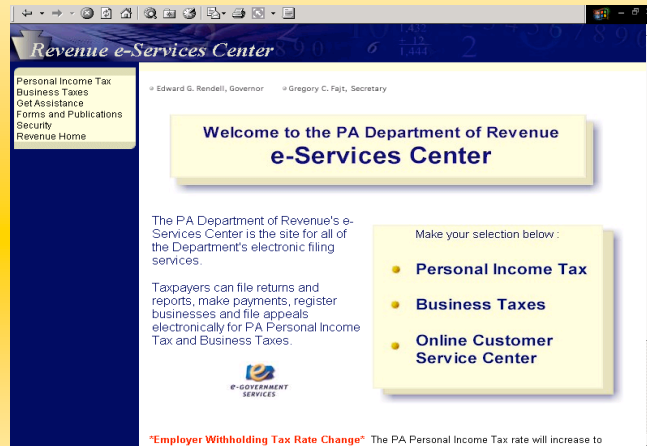
e-SERVICES CENTER

[click here](#)

File returns • Make payments
Update information • And more

Personal Income Tax

Business Taxes



Online Customer Service

Electronic Signature

- ✚ A unique identifier
- ✚ Obtain a User ID and Password
 - ✚ Electronic Signature Application
 - ✚ SSN and previous year's tax liability
 - ✚ SSN and PA driver's license number

Revenue e-Services Center - Personal Income Tax e-Services

- ✚ **Personal Income Tax Return Filing**
 - ✚ **Pa.direct.file**
- ✚ **Check the status of a return**
- ✚ **Where's my Refund?**
- ✚ **PIT Payment Services**
- ✚ **Name and Address Change**
- ✚ **Penalty and Interest Calculator**
- ✚ **File an Appeal**

Personal Income Tax -- Return Filing



- ✚ Free filing of PIT returns
- ✚ Taxpayers must provide authentication
 - ✚ SSN and previous year's tax liability OR
 - ✚ SSN and PA driver's license or ID number

Status of a Return

Where's my Refund?

SSN and Refund Amount

Status of My Return

E-Signature

Additional info provided to the taxpayer



Name and Address Changes

Primary Taxpayer Name

The screenshot shows a web form with the following sections and fields:

- Primary Taxpayer Name:** First Name & Middle Initial: * [Test], Last Name: * [User], Suffix: []
- Spouse Information:** Social Security Number: [], First Name & Middle Initial: [], Last Name: [], Suffix: []
- Address Information:** Address Line 1: * [123 Main St], Address Line 2: [], City: * [Anywhere], State: * [PENNSYLVANIA], Zip Code: * [12345], Email Address: [], Phone Number: []

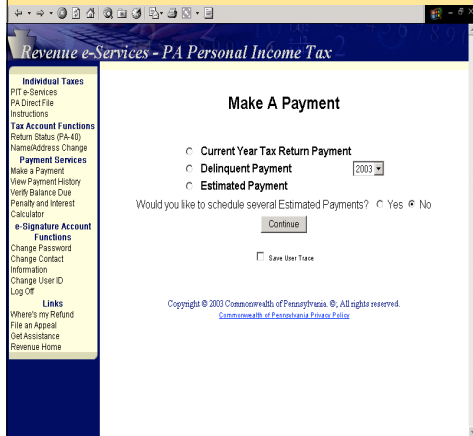
Annotations with arrows point to:

- Primary Taxpayer Name (pointing to the Last Name field)
- Spouse Information (pointing to the First Name & Middle Initial field)
- Address Updates (pointing to the City field)

Left sidebar menu items:

- Primary and interest
- Calculator
- e-Signature Account
- Functions
- Change Password
- Change Contact Information
- Change User ID
- Log Off
- Links
- Where's my Refund
- File an Appeal
- Get Assistance
- Revenue Home

PIT Payment Services



- 📌 Make a payment
- 📌 Current year tax return payment
- 📌 Estimated payment
- 📌 Delinquent payment
- 📌 View payment history
- 📌 Verify balance due

ESTIMATED PAYMENTS

Schedule 4 quarterly estimated payments

Select Dates of Payments

Provide Acct for ACH Debit

Penalty and Interest Calculator

Revenue e-Services - PA Personal Income Tax

Penalty and Interest Calculator

Enter the following information to calculate penalty and interest.

This calculation is based on the amount of time between the date the tax was due and the date the payment is received by the Department.

Amount of Tax Due \$ 6000

Date of Tax Due April 15 2001

Date of Payment 04/30/2004 plus 10 Days

Calculator Reset

Copyright © 2003 Commonwealth of Pennsylvania. All rights reserved.
[Commonwealth of Pennsylvania Private Policy](#)

Revenue e-Services - PA Personal Income Tax

Penalty and Interest Calculations

CALCULATION DATES-
04/15/01 TO 05/10/04

TAX DEFICIENCY	\$ 6,000.00
CALCULATED INTEREST	\$ 1,130.97
LATE FILING PENALTY	\$ 1,500.00
BALANCE AS OF 05/10/04	\$ 8,630.97

Start Over

Copyright © 2003 Commonwealth of Pennsylvania. All rights reserved.
[Commonwealth of Pennsylvania Private Policy](#)

Revenue e-Services Center – PA Business Tax E-Services

- E-Tides**
- Magnetic reporting of W-2 data**
- Register a Business (PA-100)**
- File an Appeal**
- Penalty and Interest Calculator**

E-TIDES

e-Services - e-TIDES

DOR Business Tax
e-Services
L&I e-Services
Instructions
Get Assistance
Commonwealth
Homepage
Revenue Homepage
L&I Homepage
PA Open for Business



The PA Departments of Revenue and Labor & Industry have partnered to bring you e-TIDES (*Electronic Tax Information and Data Exchange System*). E-TIDES is an Internet filing system that allows electronic filing of returns, payments and/or extension requests for the taxes and services listed below.

- Bank Shares Tax, Title Insurance & Trust Company Shares Tax, Bank Loans Tax
- Corporation Taxes (*Capital Stock/Franchise Tax, Loans Tax, Corporate Net Income Tax*)
- Employer Withholding Tax
- Insurance Premiums Tax
- Liquid Fuels and Fuels Tax
- Marine Insurance Premiums Tax
- Mutual Thrift Institutions Tax
- Public Utility Realty Tax
- Sales, Use & Hotel Occupancy Tax



✚ **Corporate Net Income and Capital Stock/Foreign Franchise Tax**

✚ **Bank Shares, Title Ins & Trust Co. Share Tax, Bank Loans Tax**

✚ **Public Utility Realty Tax**

✚ **Marine Insurance Premiums Tax**

✚ **Utilities Gross Receipts Tax**

✚ **Insurance Premiums Tax**

✚ **Mutual Thrift Institutions Tax**

W-2 Data

- Recently added as an option within E-Tides
- Employee Wage and Tax Statements & W-2 Transmittal Reconciliation
- Enter or Import Data
 - Import accepts the SSA MMREF-1 format

Business Registration

Fill In Form



OR

Interview Process



BOARD OF APPEALS

ONLINE PETITION CENTER

e-Services -

Revenue e-Services Center

Tasks

- Submit an Appeal
- Submit an Intent to Appeal
- Update Account Info
- Register for a New Account

Appeal Information

- Time Limitations
- Board Practices and Procedures
- BOA Mission Statement
- Frequently Asked Questions
- Contact Us

Forms

- Board of Appeals Petition Form
- Assignment of Rights
- Sales & Use Tax Appeal Schedule
- Board of Finance & Revenue Petition Form

Online Appeals

Questions

Forms

e-Services - Board of Appeals Online Petition Center

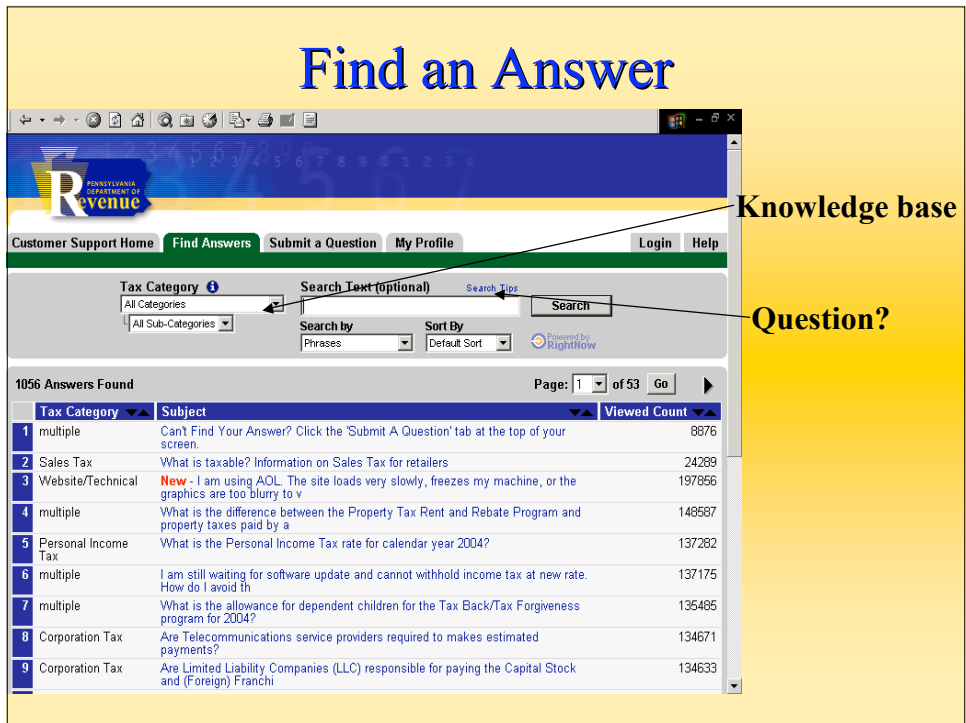
www.boardofappeals.state.pa.us

- ✚ Electronic signature required
- ✚ Power of Attorney
- ✚ Corporate officer signature

Online Customer Service



Find an Answer



SUBMIT A QUESTION

Enter Tax Category

Attachment

The screenshot shows a web browser window with a navigation bar containing 'Customer Support Home', 'Find Answers', 'Submit a Question', 'My Profile', and 'Help'. The main content area is divided into several sections: 'Identification' with an 'Email Address (case sensitive):' field; 'Required Information' with a 'Tax Category:' dropdown menu and a note '* Denotes a required field.'; 'Your Question is...' with a 'Subject:' field and a large text area; and 'Attach Documents to Question' with a list of attachments (one is visible) and 'Browse...' and 'Add Another Attachment' buttons. A 'When You are Done...' section is partially visible at the bottom.

Other Electronic Filing Programs

- ⚡ Electronic Funds Transfer
- ⚡ Telefile
- ⚡ Fiduciary Returns (PA-41)



Looking Ahead

Programs

Telefile system

Fed/State Corp 1120

Expansion of E-Services Center

E-tides

Property Tax/Rent Rebate

Inheritance Tax



CONTACT INFORMATION

BUSINESS TAXES

Debbie Wise

PA Department of Revenue

Office of e-Commerce

7th Floor Strawberry Square

Fourth and Walnut Streets

Harrisburg, PA 17128

Phone: 717.705.7649

Email: dwise@state.pa.us

INDIVIDUAL TAXES

Meggan Swisher

PA Department of Revenue

Bureau of Individual Taxes

5th Floor Strawberry Square

Fourth and Walnut Streets

Harrisburg, PA 17128

Phone: 717.787.4017

Email: mswiper@state.pa.us