

State of Maryland Comptroller of the Treasury

Collections Best Practices: Data Sharing Initiatives

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Overview of Initiatives

- License Clearances
 - Streamlined Salary Garnishments
 - Streamlined Bank Attachments
 - Federal Vendor Payment Match
 - Other Match Programs
 - Collection Challenges
 - Collection Statistics
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Enhanced License Clearance Process

(effective 7/1/03)

Certain agencies must verify that
all state taxes have been paid
before renewing a license.

Participating Agencies Include:

- ✓ Comptroller of Maryland
- ✓ Department of Labor, Licensing & Regulation
- ✓ Department of Natural Resources
- ✓ Motor Vehicle Administration (excluding drivers' licenses)
- ✓ Department of Health & Mental Hygiene
- ✓ Department of the Environment

Types of licenses

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|--|---|
| <input type="checkbox"/> Trader's Licenses | <input type="checkbox"/> Optometrists |
| <input type="checkbox"/> Driving Instructors | <input type="checkbox"/> Commercial Watermen |
| <input type="checkbox"/> Driving Schools | <input type="checkbox"/> Boat Dealers |
| <input type="checkbox"/> Car Salesmen | <input type="checkbox"/> Tree Experts |
| <input type="checkbox"/> Car Dealers | <input type="checkbox"/> Taxidermists |
| <input type="checkbox"/> Nurses | <input type="checkbox"/> Engineers |
| <input type="checkbox"/> Doctors | <input type="checkbox"/> Cosmetologists |
| <input type="checkbox"/> Physical Therapists | <input type="checkbox"/> Electricians |
| <input type="checkbox"/> Occupational Therapists | <input type="checkbox"/> Home Improvement |
| <input type="checkbox"/> Morticians | <input type="checkbox"/> Land Surveyors |
| <input type="checkbox"/> Podiatrists | <input type="checkbox"/> Interior Designers |
| <input type="checkbox"/> Social Workers | <input type="checkbox"/> Architects |
| <input type="checkbox"/> Psychologists | <input type="checkbox"/> Real Estate Appraisers |
| <input type="checkbox"/> Pharmacists | |

Approximately 450,000 licenses issued by impacted agencies.
Majority issued every 2 years.

Process

- ❑ Automated match of Comptroller's liability file against agency's file prior to sending out renewal letters
 - ❑ Licensing agency sends letter to taxpayer with liability advising of hold on renewal
 - *Taxpayer given phone number of Comptroller employee for resolution of liability*
 - ❑ When liability resolved or sufficient down payment made, hold is released automatically and agency can issue license
 - ❑ Can be released on-line in emergency situations
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Federal Vendor Payment Match

- ❑ Maryland participates in program with FMS to intercept vendor payments taxpayers are scheduled to receive from federal agencies for services they performed for the participating federal agencies
 - ❑ These vendor payments were applied to non-income tax liabilities owed to the State
 - ❑ Offsets identified in 2009: 30,990
 - ❑ Dollars intercepted in 2009: 24,827,439
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Other Match Programs

- Federal & State Refund Match Program
 - State Vendor Payment Match Program
 - Lottery Agency Match Program
 - Unclaimed Property Match Program
 - Reciprocal Agreements other states—
Delaware and Connecticut
 - NESTOA Data Warehouse
 - Other Revenue Generating Match
Programs
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