

ITS Projects

STATE	COST	EXPLANATION
1. Virginia	\$153 Million	<ul style="list-style-type: none"> ➤ American Management Systems (AMS) Contract; Full Scope to include CRM over estimated 3 - 5 Year Period
2. Connecticut	\$63 Million	<ul style="list-style-type: none"> ➤ Accenture Contract - Work in Progress; All major taxes when complete.
3. Kansas	\$70 Million	<ul style="list-style-type: none"> ➤ AMS Contract with middleware, no CRM or data warehouse; Limited number of taxes.
4. Hawaii	\$100 Million	<ul style="list-style-type: none"> ➤ AMS Contract, Income Tax, Excise Tax, and Withholding.
5. New York	\$90 Million	<ul style="list-style-type: none"> ➤ New RFP for \$80 Million replacing 10 year old system ; Personal Income Tax Only ; mainframe system.
6. Mississippi	\$20 Million	<ul style="list-style-type: none"> ➤ AMS Contract that Failed; Lawsuit Involved - cancelled in 1989; New Phoenix System as replacement.
7. Utah	\$34 Million	<ul style="list-style-type: none"> ➤ AMS Contract; Integrated Tax System for Motor Vehicle First in 2000, then other taxes; Client Server system with similar functionality to SUNTAX.
8. District of Columbia	\$96 Million	<ul style="list-style-type: none"> ➤ Bid in Late 1998, Started in January 99, implemented over a 4 Year Period. Benefits Funding, Similar Functionality to SUNTAX.
9. Indiana	Not Available	<ul style="list-style-type: none"> ➤ Andersen Consulting; Oracle RDBMS; Similar Functionality to SUNTAX, with data warehousing, 2-D Bar-coding, Web Filing.
10. Wisconsin	\$56 Million	<ul style="list-style-type: none"> ➤ AMS Contract; IBM as prime

**INTEGRATED TAX SYSTEM
STATE-BY-STATE COST COMPARISONS ¹
NOVEMBER 27, 2002**

11. North Carolina	Not Available	contractor, partners are Deloitte and Fuse Technologies; Client Server and Web Enabled; First release in mid-2001.
12. Nevada	Not approved	➤ Andersen Consulting with IBM; both mainframe and client server context; UNIX code; Similar to SUNTAX
13. Ohio	\$17 - \$20 Million	➤ Not approved as yet; DOR has requested but has not received approval.
14. Montana	\$28.5 Million ++	➤ Andersen Contract over a 2 - 3 year period, along with an in-house effort; mainframe "old" system; Corporate and Employer Withholding started in 1/99 ➤ UNISYS system; Client Server with Oracle database; Web and Imaging Under Study in 2000; Montana has pulled the plug on Phase II of its integrated computer system, known as POINTS, after spending \$28.5 million on the project. The second phase would have been over budget, and tax officials said they could not ask the legislature for as much as \$3.3 million needed to finish the work.
15. California Franchise Tax Board	Not Available	
16. California Board of Equalization	\$28 Million	➤ Andersen Consulting Contract; AMS Strata Software; mainframe based with relational databases
17. Pennsylvania	\$15 Million + \$5 Million for In-House Project	➤ AMS Contract; SAGA Software; mainframe with limited client server; gradual introduction of multiple taxes
18. Maine	Not Available	➤ Andersen Contract; No ERP; No CRM; Includes Data Warehouse

¹ **Sources:** (1) Preliminary Year 2000 study by the Federation of Tax Administrators, Washington, D.C.; (2) Direct phone calls in November 2002 to selected states by the Florida DOR; and (3) Published press releases, articles, and public domain reports from the listed states and vendors. The Department has not independently verified information available from published sources.

**INTEGRATED TAX SYSTEM
STATE-BY-STATE COST COMPARISONS ¹
NOVEMBER 27, 2002**

19. Maryland	Not Available	<ul style="list-style-type: none"> ➤ Mainframe System in 1992; Employs Imaging and Web Filing for Data Capture
20. Tennessee	\$17.6 Million	<ul style="list-style-type: none"> ➤ Mainframe System; Andersen Contract; Gradual implementation by tax since 1993.
21. Vermont	\$13 Million to date	<ul style="list-style-type: none"> ➤ Andersen Consulting; Mainframe System; All 32 Taxes up by 2/99; Sales Tax Web Filing Under Development since the Year 2000; Cobol mainframe DB2 system created in 1995 and updated recently; includes a Lucent CRM and data modeling.
22. Louisiana	Not Available- recently awarded to vendor	<ul style="list-style-type: none"> ➤ American Management Systems. (IBM for scanning software). Integrated system. 1998 business trust taxes brought on line; 2001 personal income tax brought on line. Still to be done: corporate tax and property transfer tax. ➤ Will migrate 19 taxes from existing legacy mainframe systems to Fast Enterprises' <i>GenTax</i> system over three years.

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