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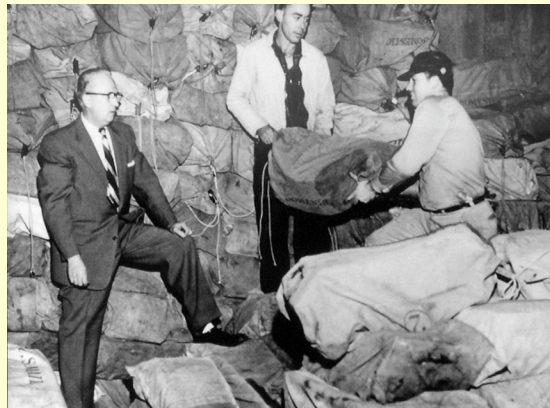
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eFile & Pay

- Accessible
- Easy
- Fast
- Reliable
- Accurate



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Collaboration

- Partnered with vendor to develop apps
- Vendor hosts eFile & Pay
- Data exported via PGP-encrypted XML files
- Department operates eFile Call Center

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Scope

- eFile & Pay for Businesses
 - Withholding: Deposits, Returns, VSP
 - Sales / Use: Deposits, Returns & Schedules
 - Fuel: Returns & Schedules
- Income ePay - Individuals & Corporations
 - Estimated and Final Income Payments

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Enabling

- All Business Taxpayers are mailed eFile#
 - No enrollment process for business taxpayer
- Business Taxpayer authenticated via eFile# & permit or license
- Business Taxpayer sets up one to many users, each with own userid/pw and profile
- Individuals & Corporations need no eFile# to ePay Income Tax but one is mailed if they opt to enroll.

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Some Paper still Mailed

- Sales/Use Tax Returns to annual filers
- Payment Vouchers
- OCR fonts



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eFile & Pay User Interfaces

- Web
- Telephone IVR (Withholding, Sales/Use only)
- File Upload
 - Returns w/ much data; Multiple returns/pmts
 - Methods: Dynamic Web Interface & Batch Loader
 - File Formats: Fixed-Field-Length or Delimited
 - EDI Format: Fuel only (under development)

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Functionality Overview

- Taxpayer or Service Provider authenticated
- eFiles
 - Deposit or Tax Return
 - Amend a previously eFiled Tax Return
 - Given opportunity to ePay
- ePay stand-alone - previously eFiled Return
- Given unique Confirmation#
- View eHistory (web): Returns, Payments

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ePay incidentals

- ACH-Debit Integrated with eFile
- eFiling is prerequisite to ePaying (businesses)
- RTN validated against Thompson
- Timely if paid (not settled) before Due Date ends
- Defer (warehouse) until Due Date, adjusted for weekends & holidays
- Late pay current date only – no deferral
- Cancel ePayment ‘til one hour prior to bank
- Canceling ePayment does not stop eFiled Return

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Income Tax ePay

- Individuals & Corporations
- Current Tax Years only: estimated & final pmt
- Same deferral (warehousing) & cancellation as for eFile & Pay
- ePay by providing personal & bank info:
 - Opt not to enroll
 - Opt to enroll, receive eFile# by mail, choose pw, set up profile, ePay w/o re-entering banking & personal data.

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eFile & Pay Stats

Withholding

- Went live January 2005
- 97% participation; 84,000 base
- 15% volume by service providers
- 7% volume by Telephone IVR

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eFile & Pay Stats

Sales – went live July 2005

- 92% participation; 113,000 base
- 1% volume by service providers
- 14% volume by Telephone IVR

Use – went live October 2005

- 92% participation; 27,000 base
- 0.2% volume by service providers
- 6% volume by Telephone IVR

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Income ePay Stats

- Went live January 2006
- Individual
 - Final ePays: 2,700
 - Est ePays: 1,300
- Corporation
 - Final & Estimates: 650

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eFile & Pay Stats

Fuel

- LPG went live February 2006
- 99% participation; 135 base
- Other fuels go live July/August 2006
- EDI filers – goes live Aug/Sept 2006

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Thank you

Questions ??

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