



AZTaxes.gov
Arizona's Web Filing Solution



Federation of Tax Administrators
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Accenture **Presentation Agenda:**

- Business E-Filing
 - **Why We Want it**
 - **What We Did**
 - **Keys to Success**
- Website Demonstration
- Questions & Answers



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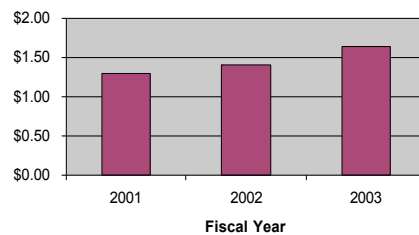


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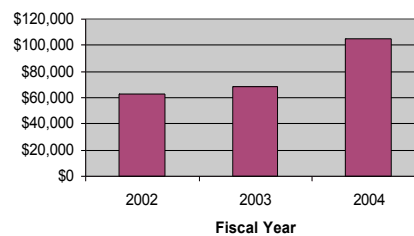
Business E-Filing: Why We Want It

**Costs for handling paper documents
increase yearly.**

Processing Cost per Document (TPT)



Costs of Document Storage



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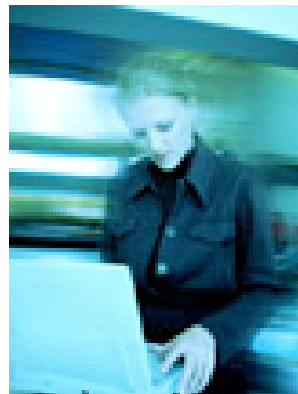
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Business E-Filing: Why we want it

- **Accuracy**
 - Eliminates most errors
 - Reduces “downstream” problems
- **Enhanced Communication**
 - Increases number of channels for customer contact and service
 - Creates channel for secure communication
 - Saves time by allowing direct communication with site users



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Business E-Filing: What We Did

- **Started with an Existing Application**
 - Washington, DC OTR
- **Went live on January 2, 2004**
- **Marketed the site**
- **Kept enhancements coming**
- **Provided phone and email support**



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Business E-Filing: Keys to Success

- **Marketing**
 - Focus groups
 - Business groups
 - Professional practitioner groups
 - *Prepare to support your level of marketing*
- **Favorable Legislation**
 - Laws need to keep up with technology
 - Laws need to encourage or at least support e-filing
- **Responsiveness to Feedback**





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AZTaxes by the Numbers

- **7646 Registered Users**
- **8182 Registered Businesses**
- **6891 Sales Tax Returns**
- **773 Withholding Returns**
- **50 New Users added Daily**



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Website Demonstration



On With The Show!





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Questions and Answers

